

FILED

JAN 28 2019

**MISS. PUBLIC SERVICE
COMMISSION**

Punkin Water Association

Post Office Box 114

Oxford, MS 38655

Re: Punkin Water Association/MS Public Service Commission No. 2018-AD-36,

Melanie Rube, et al

Dear Ms. Collier:

This is the January 2019 report required by the May 18, 2018, post-hearing Order in the above-referenced action.

As expressed at the December 11 hearing, Punkin has a desire to further explore options to obtain a new source of water and is continuing to explore options to obtain a new source of water. These options still include a connection to the City of Oxford, as well as drilling new wells.

Punkin continues to update its website and is more frequently using that site to post notices of service interruption, boil water notices, proposed construction locations, and other information that may be of benefit to PWA members. Punkin Water also maintains an active Facebook page where notices are also posted and concerns are addressed.

Punkin has also implemented the IRIS system as a means of mass messaging by voicemail, texts, and e-mails to its members of important notices. Punkin is in the process of developing a letter to go out to the total membership for them to provide their desired contact information in the event a member may not have cellular phone or internet service. In those instances, the members will be able to receive important information via landline and voice messaging from the IRIS system.

On January 27, 2019, Max Hill resigned as Secretary.

Sincerely yours,

PUNKIN WATER ASSOCIATION


Karen C. Popernik